



# E&E ENTERPRISES GLOBAL <sup>I</sup><sub>N</sub><sub>C</sub>

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## Limited Warranty

## ATTACHMENT 1

E&E Enterprises Global, Inc. warrants all of its products to be free from defects in the workmanship or materials for a period of one year, (two years within the European Union) from the date of purchase by the consumer according to applicable GSA, commercial, Federal, State and Local laws. An original invoice is required as proof of the purchase date. If, at any time during the warranty period, the product has a defect in workmanship or material, E&E Enterprises Global, Inc. shall replace or repair it (at E&E Enterprises Global, Inc. option) within 30 to 45 days ARO.

This warranty does not cover defects or malfunctions caused as a result of software transfers, misuse, abusive operation, tampering, negligence, improper use, insufficient care or any act beyond the control of E&E Enterprises Global, Inc as determined by E&E Enterprises Global, Inc. The opinion of E&E Enterprises Global, Inc. with respect to this matter shall be final.

### **WARNING:**

When you buy equipment or services from us, your equipment will be sent to you with the latest software and firmware available at the time when the unit was manufactured. Upgrades of firmware or software may be necessary at certain times in the future in order to ensure continued proper operation of your equipment or software. E&E Enterprises Global, Inc. does not support third-party software, and if used, it will void the manufacturer's warranty.

**Please note that certain equipment software is incompatible across various models. If you upload the wrong software and create a problem with the equipment, this will not only void your warranty but may make your equipment inoperable. File transfer errors as a result of unauthorized third-party software or firmware are entirely the user's responsibility and E&E Enterprises Global, Inc. is not responsible for any problems that may result.**

**To avoid invalidating your warranty as a result of transferring software to your equipment, contact your GSA schedule contractor to have a factory-trained technician upload software or firmware to your equipment. Only official software and upgrades available from the E&E Enterprises Global, Inc. can be used with your equipment. Under no circumstances, should any other software be used with the E&E Enterprises Global, Inc. equipment.**



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## **LEGAL DISCLAIMER AND LIMITATION OF LIABILITY:**

E&E Enterprises Global, Inc. is not responsible to anyone for any loss or damage occasioned by, or arising out of the improper or illegal use of products manufactured or distributed by E&E Enterprises Global, Inc.

In no event whatsoever, shall E&E Enterprises Global, Inc. be liable for any form of indirect, special, incidental, exemplary, or consequential damages, including, but not being limited to, any loss of profits or loss of business, or loss of time as a result of any breach of the terms hereof by the User/Buyer or any third party.

The equipment provided by E&E Enterprises Global, Inc. is intended for legitimate usage only. It is the sole responsibility of the user to ensure compliance with all laws when using these products. It is a criminal offence to illegally access encrypted satellite signals or to use a satellite link for any purpose other than that intended purpose as set forth in the Service Subscriber Agreement.

The buyer of E&E Enterprises Global, Inc. products agrees to indemnify and hold harmless E&E Enterprises Global, Inc. according to applicable, laws and GSA regulations; its officers, directors, shareholders, employees, agents, assigns, and affiliates, from any and all claims, actions, suits, demands, and legal costs, brought against E&E Enterprises Global, Inc. in connection with any use or improper use of E&E Enterprises Global, Inc. products by the Buyer/User or a third party.

## **TERMS OF USE & DECLARATION OF INTENT:**

The end-users of E&E ENTERPRISES GLOBAL, INC. products or products offered by E&E Enterprises Global, Inc. need to read and agree to the Terms of Use and Declaration of Intent. The sale of our product is contingent upon these terms, applicable GSA rules, Federal, State and Local laws. The user of E&E ENTERPRISES GLOBAL, INC. products agrees to the terms below.

I, the user, understand that certain equipment sold legally may nevertheless be used in an unauthorized manner to aid in the theft of satellite services or to pass illegal information. I, hereby declare that I understand that the law provides for substantial criminal and civil penalties for such use, and that I will not use E&E ENTERPRISES GLOBAL, INC. products in any way whatsoever to intercept or transmit any satellite or communications signal for unlawful purposes, and I will only use the equipment in accordance with all applicable laws, rules or regulations.